



BO COOPERACION TA HACI E DIFERENCIA

Economic Census 2014

YOU WANT TO GROW
YOUR COMPANY?



BE SURE YOU'RE
COUNTED FOR!



The Economic Census is an important instrument to collect data on the economy that is difficult to retrieve otherwise. Besides the typical financial information that is collected in digital form with the use of tablets, this specific form serves to collect information on relevant topics, such as opening days and hours, infrastructure, transport, environment, information technology, education, health, crime, and foreign currency. It is important that the questions are answered by those known to the subject. The Form will be left behind to be re-collected during the month of November 2014. For more information, please contact the Central Bureau of Statistics (CBS) on tel.: 583 7433 or send an e-mail to ECensus@cbs.aw. You can also visit our website: www.cbs.aw

Enq.nr.: _____ Volgnr. Bedrijf: _____ GIS Volgnr.: _____

1. What are the normal opening days and opening hours of this establishment?

- Monday : _____
- Tuesday : _____
- Wednesday : _____
- Thursday : _____
- Friday : _____
- Saturday : _____
- Sunday : _____



2. Is this establishment situated in a building or is it open-air?

- This establishment is completely situated in a building
- This establishment is partly situated in a building and partly open-air
- This establishment is completely open-air

3. If this establishment is completely or partly situated in a building, what is the size in m² of the indoor floor space used by this establishment?

_____ m²

4. If this establishment is partly or completely open-air, what is the size in m² of the open-air floor space used by this establishment to do business?

_____ m²

5. The floor space (in a building and open-air) used by this establishment for business purposes is:

- Owned
- Rented
- Sublet
- Used for free

6. If this establishment is partly or completely situated in a building, are there any other commercial establishments located in the same building?

- Yes
- No

7. If this establishment is partly or completely situated in a building, how many floors does the building in which this establishment is located, consist of?

- 1 floor
- 2 floors
- 3 floors
- 4 floors
- 5 floors
- 6 floors or more

8. How many floors does this establishment consist of?

- 1 floor
- 2 floors
- 3 floors
- 4 floors
- 5 floors
- 6 floors or more

9. Does this establishment have parking spaces reserved for persons working at this establishment (employees, owners, family members,..)?

- Yes
- No

10. Does this establishment have parking spaces reserved for customers?

- Yes
- No
- Not applicable (establishment does not have customers)

11. Does this establishment own company vehicles that are used for business purposes?

Car rentals should exclude their fleet of rental vehicles.

- Yes
- No

12. Please indicate the number of company vehicles, if any:

Car rentals should exclude their fleet of rental vehicles.

- Passenger cars/Vans : _____
- Trucks/Busses : _____
- Motorcycles/Scooters : _____
- Off-road ATVs/Carts : _____

13. Please indicate the fuel expenses of this establishment for the month of August 2014 in Afl.:

- Gasoline : _____ Afl.
- Diesel fuel : _____ Afl.

14. Are these fuel expenses solely attributable to the company-owned vehicles mentioned earlier?

- Yes, the fuel expenses are solely attributable to company-owned vehicles
- No, fuel expenses also include the expenses for other vehicles not owned by the company

50. On average, over the period of January-August 2014, what percentage of other foreign currency received in cash is deposited at a local commercial bank?

_____ %

51. On average, over the period of January-August 2014, what percentage of other foreign currency received in cash is held in cash?

_____ %

52. What is the main reason for holding foreign cash? Please select all the options that apply.

- Consumer preferences (e.g. consumers request change in a foreign currency)
- As a general reserve
- The (monetary) transaction costs for changing foreign currency into Aruban Florins
- The time to go to the bank to exchange foreign currency into Aruban Florins
- Other reason, please specify _____

Comments

Thank you for participating

39. Has this establishment experienced theft of a company vehicle in the last 12 months? If yes indicate the number of incidents.
 Yes : _____ incidents of vehicle theft
 No
40. Has this establishment experienced theft from inside a company vehicle in the last 12 months? If yes indicate the number of incidents.
 Yes : _____ incidents of theft from vehicle
 No
41. Has this establishment experienced vandalism in the last 12 months? If yes indicate the number of incidents.
 Yes : _____ incidents of vandalism
 No
42. Has this establishment experienced other types of robbery (including shoplifting) in the last 12 months? If yes indicate the number of incidents.
 Yes : _____ incidents of other types of robbery
 No
43. Please indicate an estimate of the total cost of crime to this establishment for the last 12 months, directly related to repair of damage and/or loss of inventory.
 Total cost _____ Afl.
44. Between January and August 2014, did this establishment receive cash in other currencies than in Aruban florins?
 Yes
 No
45. Does this establishment deposit foreign currency at a local commercial bank?
 Yes
 No
46. On average, over the period of January-August 2014, what percentage of dollars received in cash is deposited at a local commercial bank?
 _____ %
47. On average, over the period of January-August 2014, what percentage of dollars received in cash is held in cash?
 _____ %
48. On average, over the period of January-August 2014, what percentage of euros received in cash is deposited at a local commercial bank?
 _____ %
49. On average, over the period of January-August 2014, what percentage of euros received in cash is held in cash?
 _____ %

15. Please indicate the water and electricity consumption of this establishment and the costs as indicated on the last bill:
 Electricity : _____ Kwh and _____ Afl.
 Water : _____ m3 and _____ Afl.
16. Does this establishment use propane gas?
 Yes
 No
17. If this establishment uses propane gas, please indicate the costs of the purchase of propane gas in the last 12 months.
 Propane gas: _____ Afl.
18. Has this establishment installed, bought or implemented any of the systems or devices mentioned below or has this establishment taken any measures to become more resource efficient or environmentally friendly? Please select all the options that apply.
 Solar panel
 Wind turbine
 LED lightings/Compact Fluorescent Lights (CFL)
 Inverter air-conditioning systems
 Automatic switches to reduce light usage
 Automatic switches to reduce air-conditioning usage
 Automatic switches or faucets to reduce water usage
 Recycling of paper/corrugated cardboard, plastic (bottles, chairs, ..), aluminum (cans, ..)
 Purchase of electric/biofuel/hybrid vehicle(s)
 Implementation of (international) green standardization protocols (EN ISO 14001:2004 standards, Earth Check Programs, EMAS, TNO Certification, Small Business Certification,...)
 Implementation of employee incentive programs to improve energy- or resource-efficiency at work
 Implementation of employee incentive programs to improve energy- or resource-efficiency at employees' home
19. Do persons working at this establishment routinely use the following devices that are provided by the establishment for business purposes? If yes, indicate the number of devices.
 Computer or laptops : _____
 Point of sale (POS) : _____
 Tablets : _____
 Smartphones : _____
20. Indicate how many persons, working at this establishment routinely use the following devices that are provided by the establishment for business purposes.
 Computer or laptops: : _____ persons
 Point of sale (POS) : _____ persons
 Tablets : _____ persons
 Smartphones : _____ persons
21. Do persons working at this establishment routinely use the internet for business purposes?
 Yes
 No
22. If yes, how many persons at this establishment routinely use the internet for business purposes?
 _____ persons

23. For what purpose do persons working at this establishment use the internet? Please select all the options that apply.

- To send or receive e-mail
- To make telephone call via the internet (VOIP)
- To post information about the establishment or use instant messaging
- To get information about goods and services
- To get information from general government organizations
- To interact/communicate with general government organizations
- To access (corporate) internet banking services
- To access other financial services (e.g. to purchase shares and insurance)
- To provide customer services
- To recruit personnel (in the organization itself or external)
- To train staff or personnel

24. Do persons working at this establishment use a website or the social media (Facebook, twitter, Picassa, Instagram) to develop an image or market a product of the organization?

- Yes
- No

25. Do persons working at this establishment use a website or the social media (Facebook, twitter, Picassa, Instagram) to obtain or respond to customers' opinions?

- Yes
- No

26. Do persons working at this establishment use a website or the social media (Facebook, Twitter, Picassa, Instagram) to involve customers in the development or innovation of goods and/or services?

- Yes
- No

27. Please indicate the telephone and internet costs of this establishment as indicated on the last bill:

- Telephone (including mobile phones) : _____ Afl.
- Internet (ADSL/Cablenet/MIO/Scarlet/Rainbow,..) : _____ Afl.

28. Is there a need for further education and/or training of persons working at this establishment?

- Yes
- No

29. Does this establishment offer any job-related education or training to persons working at this establishment?

- Yes
- No

30. If job-related education or training is provided to persons working at this establishment, who provides this education or training? Please select all the options that apply.

- Provided by own personnel
- Provided by a private training institution
- Provided by a governmental institution
- Other, please specify _____

31. Is this establishment accessible for persons with disabilities/limitations?

- Yes
- No

32. Does this establishment have any of the following facilities for persons with disabilities/limitations?

- One or more handicapped parking spaces reserved for persons with disabilities/limitations
- A wheelchair ramp (e.g. at the entrance of the building,..)
- Large doorways (e.g. for persons in a wheelchair,..)
- An elevator to provide access to other floors
- Bathroom(s) adapted and reserved for persons with disabilities/limitations
- Other facilities, please specify, _____

33. Does any person(s) working at this establishment have a disability/limitation?

- Yes
- No

34. If yes, what are the most common types of disabilities/limitations among the persons working at this establishment? Please select all the options that apply.

- Difficulty walking or climbing steps
- Difficulty remembering or concentrating
- Difficulty seeing, even if wearing glasses
- Difficulty hearing even if using a hearing aid
- Difficulty communicating (using usual language), e.g. understanding or being understood

35. If there was a job opening at this establishment, would this establishment consider employing one or more persons with a disability/limitation?

- Yes
- No

36. If this establishment would not consider employing person(s) with a disability/limitation, what would be the main reason?

- Work is not appropriate for persons with a disability/limitation (e.g. heavy-duty, high risk, seeing or hearing is mandatory)
- Work cannot be adapted to persons with a disability/limitation
- High costs of accommodating persons with a disability/limitation
- High costs related to a possible higher frequency of absenteeism of persons with a disability/limitation
- No incentives from the government to employ persons with a disability/limitation
- Other reasons, please specify _____

37. Has this establishment experienced a burglary in the last 12 months? If yes indicate the number of incidents.

- Yes : _____ incidents of burglary
- No

38. Has this establishment experienced a robbery in the last 12 months? If yes indicate the number of incidents.

- Yes : _____ incidents of robbery
- No